



RATES AND WATER DIRECT DEBIT CANCELLATION / DEFERMENT

Property Details

Assessment no:

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Property owner name: _____

Property address: _____

Contact information

Name: _____

Postal Address: _____

Would you like this postal address as your mailing address for Rates and Water Notices? (Please tick if 'Yes')

Email: _____

Please note: Changing your email address with Council will update all Council email contacts including Rates and Water Notices via email. Only one email address can be held for the owner of single or multiple properties.

Daytime no: _____ Mobile no: _____

Rates

Cancellation

Please advise the date you would like to cancel your direct debit

Date: _____

Deferment*

Please advise the date that you would like your payments to stop and recommence

Date From: _____ to _____

Water

Cancellation

Please state the date you would like to cancel your direct debit

Date: _____

Deferment*

Please advise the date that you would like your payments to stop and recommence

Date From: _____ to _____

Declaration

I / We Authorise Cairns Regional Council (User I.D 089-121) to cancel / defer funds debited from my / our nominated bank account.

I / We agree to the Service Agreement, which I / We have read and understood

Bank Account holder/s signature/s: x _____ x _____

Date: _____

*It may take up to five (5) working days to make changes to existing direct debits. It is advised that these are submitted to Council five (5) working days prior to the next extraction date.

This agreement is to remain in force in accordance with the terms described in the Service Agreement.

If you need help completing this form, please call customer service on 1300 692 247 Email the completed form to directdebts@cairns.qld.gov.au

Cairns Regional Council – Information Privacy Statement

Your personal information has been collected for the purpose of direct debit applications. The collection of this information is authorised under the Australian Payments Clearing Association. You are providing personal information which will be used for the purpose of delivering services and carrying out council business. Your personal information is handled in accordance with the Information Privacy Act 2009 and will be accessed by persons who have been authorised to do so. Your information will not be given to any other person or agency unless you have given us permission or the disclosure is required by law

OFFICE USE ONLY

Received: ____/____/____

Balance: \$ _____

MEMO

INT: _____