House Numbers

House numbers are essential as they assist in the efficient delivery of mail and other services. They also aid the speedy location of an address in the event of an emergency. In addition to your house number, kerbside numbers can also be placed outside your property on the concrete kerb.

What kind of house number should I have and where should I put them?
Cairns Regional Council recommends using reflective house numbers that can be seen clearly from the roadway.

Use a colour combination that provides strong contrast between the number and its background, for example, light numbers on a dark background. Numbers should be at least 75mm high. There are even solar powered self illuminating house numbers on the market.

If your house is less than 1.5m from the front boundary, numbers should be placed in a prominent position above or adjacent to the main entrance to the house. For houses that are more than 1.5m from the front boundary, place the number on or near the front gate or if there is no front fence or gate, place it on the letter box or another feature facing the street. Ideally, the number should be about 0.75m to 1.5m above ground level.

Kerbside numbers
Kerbside numbers are an additional aid to finding an address quickly and could save critical time in an emergency.

Displaying a kerbside number is optional. If you would like a kerbside number to supplement your house number, you can request a quote from any qualified commercial painter. Council requires that contractors obtain a copy of General Policy No. 1:03:08 – Kerbside House Numbering so that certain installation requirements are met (for example font type and size). This can be found under the Laws, Regulations and Forms section on Council’s website. It should be noted that the chosen contractor should have necessary workplace health and safety practices in place while performing the work. Kerbside numbers should be adjacent to the driveway on the side nearest to the middle of the frontage of the allotment. Numbers should be in Helvetica medium block and 60mm high and may be painted on to the kerb or a metal plate attached. Numbers need to be black with either a yellow or white background and hard durable road pavement paint should be used.

Numbers for commercial buildings
It makes sense for a business to clearly display the property number so that customers can find them easily. Numbers should be displayed in a prominent position above the main entrance and on the façade of the building. This should help pedestrians and motorists to easily find the building.

Commercial buildings require the same type of numbering as houses. Although the minimum required height of numbers is 75mm, larger numbers are recommended for commercial buildings. Consider displaying numbers which are in scale with the size of the building and which enhance its appearance.

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Rural road addressing

Rural road numbering provides an easy to use address reference, similar to an urban residential street address. The numbering system is based on the distance in metres (divided by 10) from the start of the origin of the road to a formed driveway. It also identifies on which side of the road properties are located, with odd numbers on the left and even numbers on the right.

For new residences, Council will supply a post and the reflective rural numbers at no charge.

Once a rural address number is allocated to your property, you will be able to collect the components from Council’s designated Maintenance Depot and install the post at the entrance (driveway) to your property - 2 metres outside the edge of the road shoulder and approximately 1 metre above ground.

Once installed the rural addressing sign will become the responsibility of the property owner to maintain and replace if damaged or stolen. Maintenance shall include removal of grass and vegetation from around the sign to ensure that it is not obscured. Property owners will need to allow for replacement of numbers that lose their night time reflective properties with age.

For further information about rural road addressing, please contact Council’s Infrastructure Investigations Team via email at imenquiries@cairns.qld.gov.au.

For further information contact Cairns Regional Council’s customer service team:
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