

Critical Customer Registration Form

Council has a requirement under the *Water Supply (Safety and Reliability) 2008* to notify those members of the community identifying as vulnerable customers, of any event that could result in the delivery of unsafe drinking water.

If you wish to be included on the Critical Customer Register, Cairns Regional Council invites community members to provide contact details below. This information will only be used during a drinking water quality incident.

Please complete this form and return it to Cairns Regional Council via email to wwsupport@cairns.qld.gov.au .

REGISTRATION

1. Please provide the following contact details, to assist us to contact you quickly:

Contact Person Name:			
Business Name: <i>(if applicable)</i>			
Postal Address:			
Phone No.			
Email Address:			
Contact Mobile No.		Contact A/H No.	
Alternative Contact:		Alternate Contact No.	

2. Please provide your physical address if different from postal address above

Unit No.		House No.		Rural No.	
Street Name					
Suburb				Post Code	

3. Please provide details on why you would like to be included on the Critical Customer Register for notification of a Water Quality Issues (Optional).

Please return your completed Registration to wwsupport@cairns.qld.gov.au or via post as listed below.

If you have any further comments or concerns, include them on the Registration Form or contact Water & Waste's Compliance & Quality Team on 1300 692 247 to discuss further.

Cairns Regional Council
Water and Waste
PO Box 359
CAIRNS QLD 4870

Cairns Regional Council – Information Privacy Statement Your personal information has been collected for the purpose of processing your application. The collection of your information is authorised under the *Water Supply (Safety and Reliability) Act 2008*. You are providing personal information which will be used for the purpose of delivering services and carrying out Council business. Your personal information is handled in accordance with the *Information Privacy Act 2009* and will be accessed by persons who have been authorised to do so. Your information will not be given to any other person or agency unless you have given Council permission or the disclosure is required by law.