

Hydrant Testing 20mm & 25mm FAQ's



What are the fees and charges associated with this application?

Service Type

Hydrant Test

Cost of test

\$500 per test

How can I apply for a hydrant test?

You can apply and pay online via the council Online Self-Service:

<https://eservices.cairns.qld.gov.au/eservice/councilLink.do?resource=water-services-applications.html&nodeNum=3253>

How can I follow up on my online application with Council?

Once your online application has been submitted, you will be presented with a reference number on the application receipt. You can use this reference number for your application when contacting Council. You can contact our Customer Service Centre on 1300 69 22 47 or email CIA Business Support - CIASupport@cairns.qld.gov.au.

Once I have submitted the application, how long is the turnaround time for testing?

Please allow for 10-20 business days for completion of the hydrant test. A letter containing the test results will be sent to the applicant within this timeframe.

Who can I contact if I have questions?

1300 69 22 47

CIASupport@cairns.qld.gov.au