**Homebound Service**

**Who is eligible?**  
Residents who live in the Cairns local government region may apply to receive Homebound Library Service. To qualify for the service, you must either reside in a supported living establishment such as a nursing home, or provide a doctor’s certificate stating your inability to access library services due to illness, disability or advanced age.

**Does it cost anything?**  
No. The Homebound Library Service is free for those who qualify and are approved.

**How do I apply for the Homebound Library Service?**  
Registration for the Homebound Library Service may be made over the telephone and, if approved, a delivery date will be negotiated. Library staff will contact you further to arrange a Membership Application Form and Reader Profile.

**How does the Homebound Library Service work?**  
Deliveries and collections for Homebound Library service members are on a fortnightly basis. You will be notified of any changes to deliveries.

As a Homebound Library service borrower you may borrow up to 30 items at a time, for 60 days. If you require a loan extension please organise this with library staff. Loans made through the homebound program are exempt from overdue fines, however you are expected to be responsible for all borrowed materials.

**What services are available for the Homebound Library Service members?**  
Cairns Libraries aims to provide much the same services to our homebound members as we do to those who are able to visit the Library. We deliver normal and large print books, magazines, audio-visual items such as talking books, DVDs and CDs. Please contact Library staff if you would like to request specific items or information.

**What happens if I become able to visit a branch library?**  
If you become able to visit a library on your own, you must notify us so that your registration status can be revised to that of normal borrowing privileges. Should you become homebound again, you will be able to re-register.

**Who do I contact?**  
If you have any enquiries contact Carolyn on 4044 3689 or visit our website at [http://www.cairnslibrary.com.au](http://www.cairnslibrary.com.au)