RTI 34-2025-2026 All documents combined - REDACTED

Redaction Summary (31 redactions)

32 pages in total:
9 pages released in full
7 pages part released
16 pages not released

2 Exemption reasons used:

Schedule 4 Part 4 (6)(1) - Disclosing Personal Information - Disclosure of the information could reasonably be expected to cause a public interest harm if disclosure would disclose personal information of a person, whether living or dead.
(15 times)

Section 73 - Deletion of Irrelevant Information of the Right to Information Act 2009. (Section 73 of the RTI Act applies when giving access to a document would also disclose information an agency reasonably considers is not relevant to the access application.)
(16 times)

Customer Request Management Enquiry
849273/2023 - Parks & Foreshores - Park Furniture/ Sport & Fitness Equipment - including Park Lighting (I5) - Refer to WIGI for more details - FROM 3:00PM USE AFTER HOURS - TREES/PARKS/VEGETATION

Received Date	**14/03/2023 08:48 AM**
Determination Details	**02/02/2024 12:13 PM Request Finalised (FINA)**
Public Reference ID	**3542436**
Contact Method	**MYCAIRNS**
Description	**Bridge on steps at end of Pixie Street, Clifton Beach 29 Arlington Esplanade, Clifton Beach 4879**
Creation Officer	**na**
Last Modified By	Schedule 4

Map

Click for interactive

Workflow

Workflow Summary

Description	**Park Furniture / Sport & Fitne**
Manager	**D G Parsons**
Responsible Officer	**A Wise**
Target Time	**256 days**
Service Standard	

Workflow History

Create New Task

New Task Type Onsite Start/Finish Times

Released under RTI

Workflow Details

Description	Status	Opened	Target	Due	Closed	Outcome	Action Officer	Role	Delegating Officer	Role	Notes	Checklist	Audit
Action	Complete	14/03/23 08:48 AM	1 days	15/03/23	14/03/23 10:08 AM	Request Recategorised	Schedul	Customer Service Group					view
Task Priority	Complete	14/03/23 10:08 AM	1 days	15/03/23	14/03/23 10:08 AM	Task Completed		Depot Admin Support					view
Investigation - 5 days	Complete	14/03/23 10:08 AM	5 days	21/03/23	16/03/23 09:44 AM	Task Completed	Paul Wallace	CENTRAL Supervisor Parks			Investigated. Assuming CRM is in response to rotted flooring - see pics Sch Schedule 15/03/2023) Sche investigate and replace rotten planks (P A Wallace - 16/03/2023)	view	view
10 Day Response	Complete	16/03/23 09:44 AM	10 days	30/03/23	02/02/24 12:13 PM	Request Finalised	Schedule	Employee			old timber deck replaced with new composite decking Sch Sche 02/02/2024)		view
Investigation - 1 day	Optional		1 days					Tree Administration					
1 Day Response	Optional		1 days					Tree Administration					
30 Days Response	Optional		30 days					Tree Administration					

Released under RTI

Description	Status	Opened	Target	Due	Closed	Outcome	Action Officer	Role	Delegating Officer	Role	Notes	Checklist	Audit
90 Days Response	Optional		90 days					Tree Administration					
Customer Service 1st follow up	Optional		5 days				David Parsons						
Customer Service 3rd follow up	Optional		5 days				David Parsons						
Telephone Conversation	Optional		7 days				David Parsons						
Follow up Notes	Optional		1 days				David Parsons						
Customer Service 2nd follow up	Optional		5 days				David Parsons						
Case Notes	Optional		1 days				David Parsons						
Onsite Start/Finish Times	Optional		1 days				David Parsons						

Has the customer described any injuries or property damage? CSO to determine from information provided DO NOT ASK CUSTOMER DIRECTLY *(Required)*

No

Property

Address

Title

Parcel

Assessment

Property Owners

Owner Address

Schedule 4 Part 4 (6)(1)

1 Memos (PR)

Released under RTI

29 Arlington Esplanade CLIFTON BEACH QLD 4879

Zoning	**Low density residential**		
Street	**Arlington Esplanade**	**Suburb**	**CLIFTON BEACH**

Location

Street Number or Nearest Cross Street or Additional Location Information	**Pixie Street**

Customer Details

NAR Number	Schedule 4 Part 4 (6)(1)
User	
Address	
Mobile	
Email Address	
Contact Method	**Not required**

Is this presenting a safety risk to the public and/ or property? (if unsure select Yes) ***(Required)***	**Y**

Attachments

Attachment Options **Clicking 'Attachment Options' will launch an external program. Please be patient while the program loads.**

Add

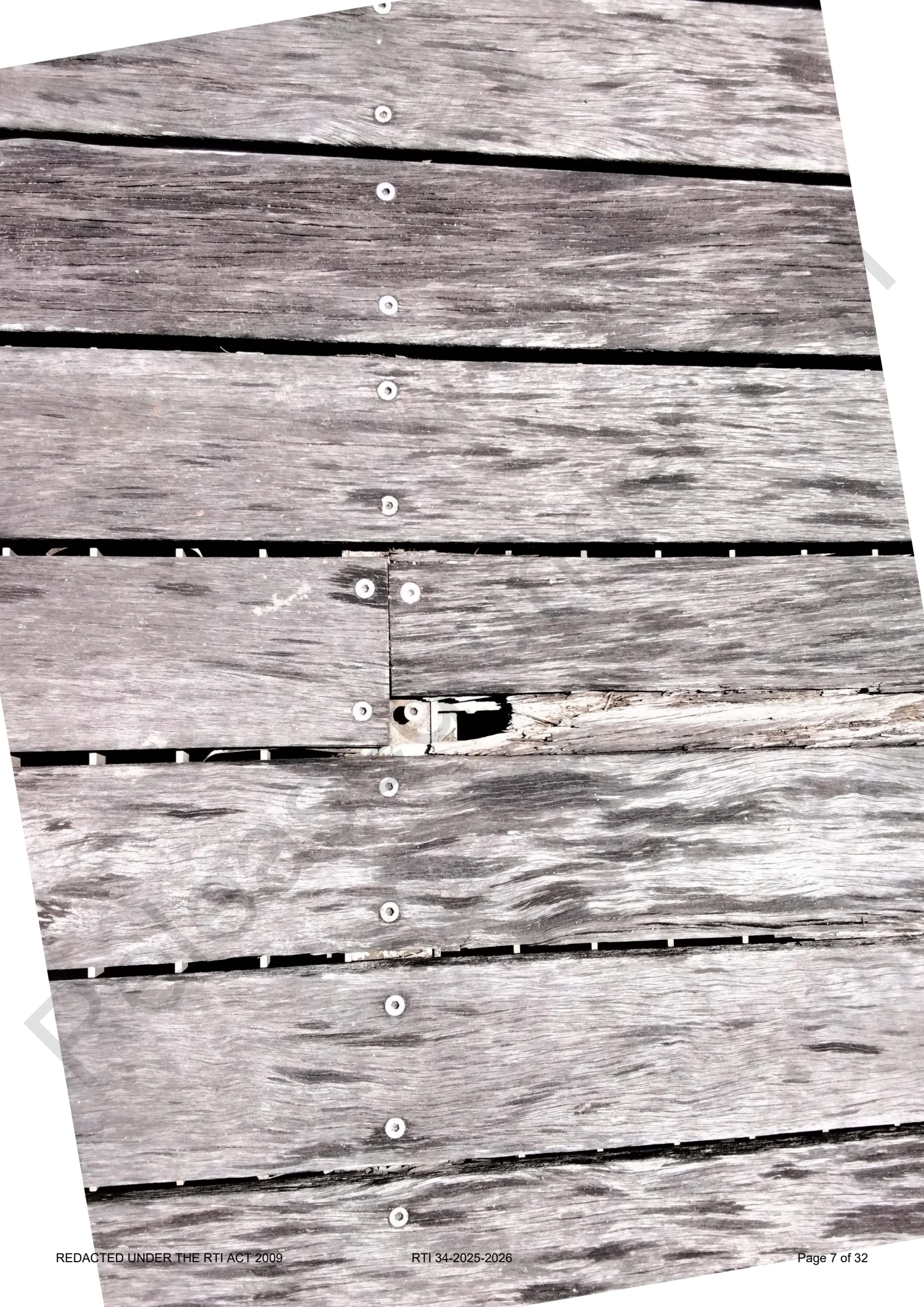
Document ID	Document Date	Document Description	File Type	File Size
04997400	15/03/2023	**Clifton stairs**	**JPG**	**1.38M**
04997404	15/03/2023	**Clifton stairs1**	**JPG**	**1.49M**

Released under RTI

Document ID	Document Date	Document Description	File Type	File Size
04997408	15/03/2023	**Clifton stairs2**	**JPG**	**1.37M**

Released under RTI







Customer Request Management Enquiry
868408/2023 - Footpaths & Cycleways - Pedestrian Facilities (I5) - Refer to WIGI for more details - FROM 3:00PM USE AFTER HOURS - MAINTENANCE

Received Date	**05/06/2023 09:06 AM**
Determination Details	**15/06/2023 10:18 AM Request Finalised (FINA)**
Public Reference ID	**3635209**
Contact Method	**MYCAIRNS**
Description	**VIA MYCAIRNS 05/06/2023 09:06 AM - The wood on the viewing deck on Arlington Esplanade, Clifton Beach is missing screws and rotting. Signage is also dated and damaged. Lat: -16.771800 Lon: 145.679700**
Creation Officer	**na**
Last Modified By	**P A Wallace**

Map

Click for interactive

Workflow

Workflow Summary

Description	**F & C - Pedestrian Facilities**
Manager	**E Perez**
Responsible Officer	**A Wise**
Target Time	**31 days**
Service Standard	

Workflow History

Create New Task

New Task Type Onsite Start/Finish Times

Released under RTI

Workflow Details

Description	Status	Opened	Target	Due	Closed	Outcome	Action Officer	Role	Delegating Officer	Role	Notes	Checklist	Audit
Action	Complete	05/06/23 09:06 AM	1 days	06/06/23	05/06/23 09:37 AM	Request Recategorised	Sched	Customer Service Group					view
Task Priority	Complete	05/06/23 09:37 AM	1 days	06/06/23	05/06/23 09:37 AM	Task Completed		Depot Admin Support					view
Investigation - 5 days	Complete	05/06/23 09:37 AM	5 days	12/06/23	06/06/23 06:48 AM	Task Completed	Chris Boase	Team Leader Maintenance Services NORTH			Crew 6315 will remove sign. Forward to P Wallace to assess deck. Sche Sched 06/06/2023)	view	view
30 Days Response	Complete	06/06/23 06:51 AM	30 days	18/07/23	15/06/23 10:18 AM	Request Finalised	Paul Wallace	CENTRAL Supervisor Parks			We have patched rotting bits with ply and will replace hole deck soon (P A Wallace - 15/06/2023)		view
Investigation - 1 day	Optional		1 days					CW assignment by sub ...					
10 Day Response	Optional		10 days					CW suburb group B wi ...					
Customer Service 3rd follow up	Optional		5 days				Edward Perez						
Case Notes	Optional		1 days				Edward Perez						

Released under RTI

Description	Status	Opened	Target	Due	Closed	Outcome	Action Officer	Role	Delegating Officer	Role	Notes	Checklist	Audit
Customer Service 1st follow up	Optional		5 days				Edward Perez						
Follow up Notes	Optional		1 days				Edward Perez						
Onsite Start/Finish Times	Optional		1 days				Edward Perez						
Telephone Conversation	Optional		7 days				Edward Perez						
Customer Service 2nd follow up	Optional		5 days				Edward Perez						

Has the customer described any injuries or property damage? CSO to determine from information provided DO NOT ASK CUSTOMER DIRECTLY ***(Required)*** **Yes**

Property

Address

Title

Parcel

Assessment

Property Owners

Owner Address

Zoning **Low density residential**

Schedule 4 Part 4 (6)(1)

1 Memos (PR)

Location

Street Number or Nearest Cross Street or **Near junction of Pixie St and Arlington Esp.**

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Additional Location Information

Customer Details

NAR Number

User

Address

Mobile

Email Address

Schedule 4 Part 4 (6)(1)

Contact Method **Not required**

Is this presenting a safety risk to the public and/ or property? (if unsure select Yes) ***(Required)*** **Y**

Attachments

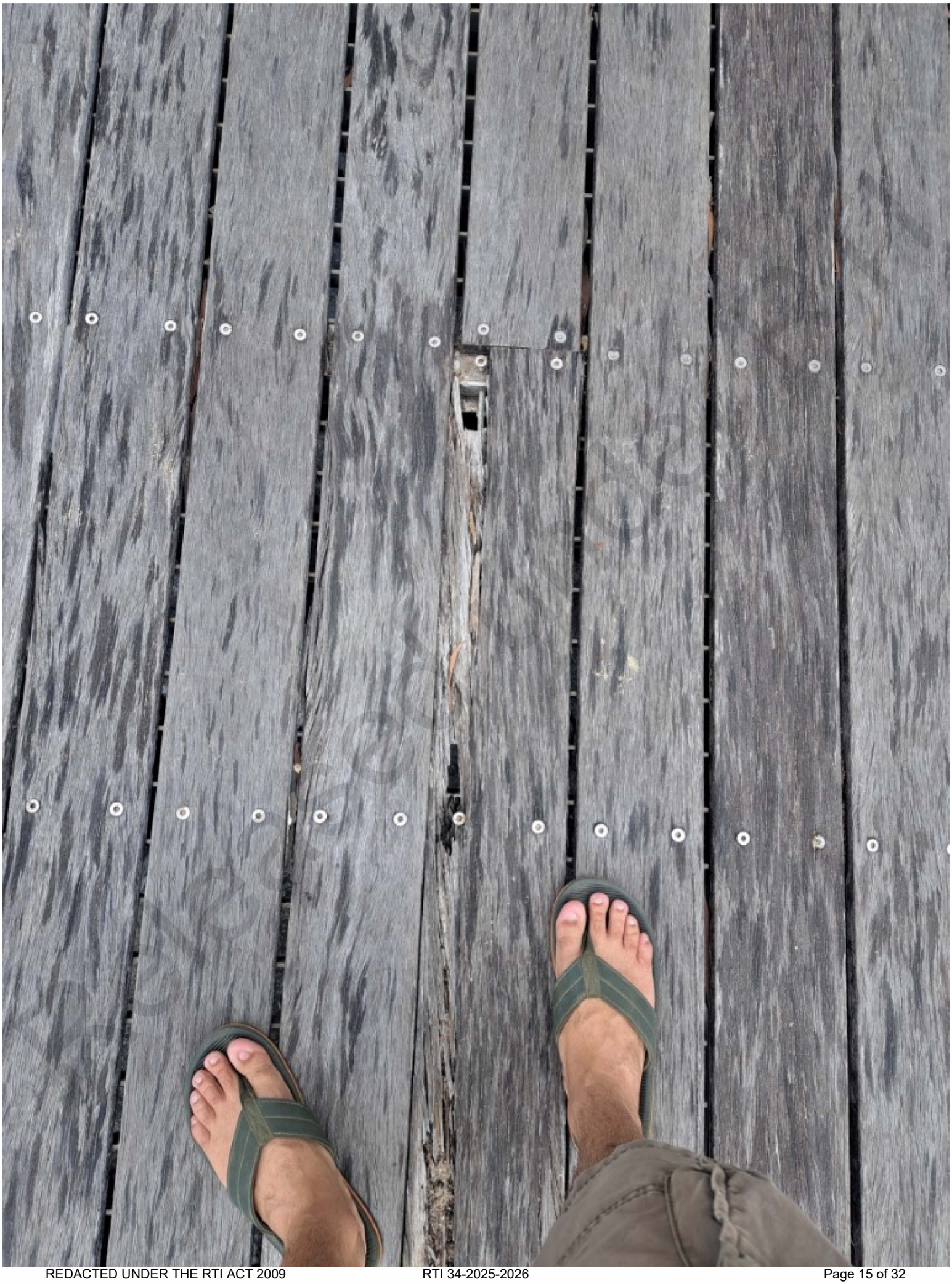
Attachment Options **Clicking 'Attachment Options' will launch an external program. Please be patient while the program loads.**

Add

Document ID	Document Date	Document Description	File Type	File Size
05188199	05/06/2023	**CRM Attachments (Photos, Documents etc.)**	**JPG**	**0.76M**
05188201	05/06/2023	**CRM Attachments (Photos, Documents etc.)**	**JPG**	**0.66M**
05188203	05/06/2023	**CRM Attachments (Photos, Documents etc.)**	**JPG**	**0.74M**

Released under RTI


Beach 0.9
via Beach
CAIRNS CITY COUNCIL
Visitors and Residents are required to observe the restrictions depicted below. Co-operation will prevent the need for prosecution.
EXCEPT ON LEASH :-
-BEFORE 9AM
-AFTER 5PM
DAILY
ADVISORY SIGNS
CAUTION
NOV-MAY
NOV-MAY
STINGER RESISTANT ENCLOSURE
CHIEF EXECUTIVE OFFICER



Section 73

[redacted]

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Section 73

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Section 73

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Section 73

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Section 73

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[redacted]

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Section 73

[redacted]

Released under RTI

Section 73

[redacted]

Released under RTI

Section 73

[redacted]

Released under RTI