Terms & Conditions

Thank you for booking a Cairns Regional Council Prep-Yr12 standard excursion.

### **INFORMATION ABOUT YOUR BOOKING**

### **Terms & Conditions:**

PLEASE NOTE: Presentations may need to be cancelled or rescheduled <u>with short notice</u> in the event of extreme weather conditions, staff illness or due to Council operational requirements.

Who can take part?	Schools within the Cairns Regional Council local government area.						
Available days	Tuesday – Thursdays, excluding public holidays						
Cost	Excursions are free of charge for Schools within the Cairns Regional						
	Council local government area. Transportation costs not included.						
Age restriction	Prep-Year 12 Students						
Minimum/Maximum	Minimum 15, maximum 50 participants per tour/excursion session						
Participants							
Site clothing	All visitors require:						
and safety	Closed-toe shoes. No sandals or high heels. Those without proper						
	footwear must stay in their vehicles.						
	Weather-appropriate clothing like sunscreen, hats, rain gear, and						
a. 1 . 1	insect repellent.						
Student/community	Council Officers will conduct activities with teachers/facilitators						
Group supervision	present.						
	Groups must supervise children according to their own policies.						
	Teachers/Facilitators should ensure hygiene and safety.						
	Student behaviour is the responsibility of teachers/facilitators.						
	<ul> <li>Stay with your tour guide, avoid running or climbing, and follow directions.</li> </ul>						
	Don't handle items unless specified.						
	Avoid touching machinery or equipment.						
Accessibility	All tour sites are wheelchair accessible. Disability-friendly toilets are at the						
Accessionity	Rediscovery Education Centre & Buy Back Shop. Let the Waste Education						
	Officer know if you need these facilities.						
Emergencies	In an emergency, visitors should adhere to the instructions given by						
	operational staff or tour host, Rediscovery Centre Elevator must not be						
	used in the event of a fire						
Public Liability	Cairns Regional Council has appropriate public liability cover						
Child Related	Cairns Regional Council's Waste Education Officer has current Bluecard						
Employment	accreditation						

### **Further information or assistance:**

<b>Waste Education</b>	Scott Paterson
Officer	
<b>Contact Details</b>	Mobile: 0488 096 895 Ph: 4044 8352 Council Customer Service: 1300 692247
<b>Email Address</b>	wasteeducation@cairns.qld.gov.au
Website	http://www.cairns.qld.gov.au/

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#### Prep-Yr12 - Waste & Recycling Excursion Overview:

### The 2 hour excursion covers the following learning areas:

- 1. Understanding diverse types of waste
- 2. Examining the environmental impacts of waste
- 3. Investigating the waste management process specific to the Cairns region
- **4.** Exploring environmental conservation measures such as reducing, reusing and recycling waste

### Sites visited during the standard tour

- Materials Recovery Facility Facility for sorting and processing of kerbside & commercial recyclable materials from the Cairns region and surrounds.
- Glass Processing Facility Specialised plant dedicated to the recycling of screened glass (derived from the MRF) into a sand substitute.
- **Portsmith Capped Landfill** A viewing of the closed and environmentally monitored landfill site and overview of the Advanced Resource Recovery Facility, the facility responsible for processing kerbside waste.
- Portsmith Transfer station & Buy Back Shop –
  Council's largest facility for the processing of self-hauled waste and recyclables for
  recovery, recycling, or landfill. Reusable materials are separated for potential community
  reuse via the Buy Back Shop.

#### **Activities:**

Students can participate in fun activities tailored to their year level and available tour time, designed to demonstrate their understanding of the learning topics.

- Waste and Recycling Sorting Game: Teams of students work together to use a special machine to separate household waste into recyclable and non-recyclable items within a set time
- 'Which bin does it go' in puzzle: After learning about accepted and non-accepted
  materials, students sort magnetic items onto boards, identifying recyclable, compostable,
  and non-recyclable items.
- The Waste Hierarchy Puzzle: Students work together to solve a 3D puzzle, prioritizing waste management strategies from most to least environmentally friendly.
- **Q&A Prize:** Students review what they've learned, earning prizes for remembering key information.

Participants in these activities will be rewarded with prizes made from recycled materials upon completion.

Risk Assessment	Please see information below
Information	
Additional education	Council recommends scheduling a pre-tour presentation (incursion) at
opportunities	your school prior to the excursion. This session offers an overview of the
	topics and learning objectives that participants will engage with during
	their visit.

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### **Tour Logistics**

Council Host	Scott Paterson, Waste Education Officer, Resource Recovery.
	<b>Mobile:</b> 0488 096 895 <b>Office:</b> 4044 8352
	Email: wasteeducation@cairns.qld.gov.au
Transport	<ul> <li>Schools/Groups to arrange transportation, preferably buses. Parking available for large coaches.</li> <li>Maximum of 12 private vehicles allowed on site.</li> <li>All tour participants must arrive and depart together.</li> <li>Drivers should be cautious of operational traffic, adhere to signage, and drive carefully.</li> <li>To ensure a smooth start to your tour, please inform the driver of the correct starting location. Different tours are available for visiting groups, and miscommunication may lead to significant delays.</li> </ul>
Tour Locations	The standard tour commences at the Rediscovery Centre, 17 Recovery Way,
	Portsmith. View 'Recovery Way' via google maps
	Recovery Way  Recovery Way  After viciting the site above your best will lead the bus to Site 2. Joseph at 27
	After visiting the site above, your host will lead the bus to Site 2, located at 37-51 Lyons Street, Portsmith. (5 mins drive from this location) where the tour will
	conclude.
Directions	Site 1, The Rediscovery Centre (at the Materials Recovery Facility),
	accessed via Redden and Recovery Way, often confused with
	operations at Lyons St/Ray Jones Drive.
	On tour day, the Waste Education Officer will meet you at the  Only on the Control (MDE pates of the day of the interest of the control
	Rediscovery Centre/MRF gates. If unattended, use the intercom (on the gate) or call <b>0488 096895</b> .
	The Waste Education Officer will guide your group to parking. Observe
	onsite road signage.
	<ul> <li>Have your completed 'Acknowledgement form' (see page 5 &amp; 6) ready upon arrival.</li> </ul>

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#### **Tour Itinerary**

For the standard school excursion, Council provides two tour options per day for school excursions to fit various schedules: one from 9:30 am to 11:30 am (or 12:30 pm to 2:30 pm), and another from 9:00 am to 11:00 am (or 12:00 pm to 2:00 pm).

Schools with multiple classes can mix and match these sessions (at the time of booking) based on their needs and varying travel times from school to Council's facilities in Portsmith. Choose the option that best fits your class schedules.

Subject to the number of class sessions you have booked, the following itinerary will apply:

#### **Standard Morning Tour:**

- 9:00am Arrive at Site #1, the Rediscovery Centre (17 Recovery Way) for the Resource Recovery presentation. Ensure you're at the correct location, not the Waste Transfer Station on Lyons Street.
- 10:00am After the presentation, students board the bus to tour the MRF Site, including the Landfill shade structure, before heading to Site #2. Your Waste Education Officer will meet you at the Portsmith Transfer Station.
- 10:25am Stay on the bus, following the Waste Education Officer to the Buy Back Shop Carpark.
- 10:45am Exit the bus for a walkthrough of the Buy Back Shop.
- 10:55am Return to the bus as the Waste Officer concludes the tour.
- 11:00am Depart Council facilities.

### **Standard Afternoon Tour:**

- 12:00pm Arrive at Site #1, the Rediscovery Centre (17 Recovery Way, MRF) for the Resource Recovery presentation. Ensure you're at the correct location, not the Waste Transfer Station on Lyons Street.
- 1:00pm After the presentation, students board the bus to tour the MRF Site, including the Landfill shade structure, before heading to Site #2. Your Waste Education Officer will meet you at the Portsmith Transfer Station.
- 1:25pm Stay on the bus, following the Waste Education Officer to the Buy Back Shop Carpark.
- 1:40pm Exit the bus for a walkthrough of the Buy Back Shop.
- 1:50pm Return to the bus as the Waste Officer concludes the tour.
- 1:55pm Depart Council facilities.

#### **Contact Information:**

<b>Waste Education</b>	Scott Paterson
Officer	
<b>Contact Details</b>	Mobile: 0488 096 895 Ph: 4044 8352 Council Customer Service: 1300 692247
<b>Email Address</b>	wasteeducation@cairns.qld.gov.au
Website	http://www.cairns.qld.gov.au/

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# **Teacher in Charge/Tour Group Leader Acknowledgement Form**

Upon arrival, the Council tour facilitator will collect the signed form with the complete list of participants before the tour begins. If the form isn't completed, the tour may be postponed.

## **Tour Participants**

Date:	
School:	
Year Level:	
Teacher in Charge/Group Leader:	
Name:	
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Teacher/Group Le	eader Signature:
l:	(Print Name) will be supervising the group
from	(School/Organisation)
	Regional Council Resource Recovery Facilities.
I confirm that I've read, u	nderstood, and agreed to the terms in the provided document. I've listed ed they have suitable footwear. I take responsibility for everyone's actions
Signature:	Date:/

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RESOURCE RECOVERY - WASTE EDUCATION PROGRAM
Risk Assessment Documentation

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### **RISK ASSESSMENT NOTE PAD**

Location of the OHS risk, concern or issue:				
Schools and Community Group locations/facilities.				
Describe the OHS risk, concern or issue: Cairns Regional Council Resource Recovery Tours, Presentation & Public Engagement			E-73	
Your name: Scott Paterson	Persons Likely to be Affected (employees, public or others): Staff and members of the publ	to be Affected (employees, public or others): <b>Staff and members of the public including; early</b>		

Persons Likely to be Affected (employees, public or others): **Staff and members of the public including; early learning age children, school students, teachers/group leaders.** All participants of Waste Education engagement program.

	Access the like	elihood & consequ	ences from the Ha	zards or Risk		
Consequences						If yes, provide Options/Safet
Likelihood	Insignificant No Injury <\$1,000 cost	Minor First Aid only no time lost \$1,000 - \$5,000 cost	Moderate < 4 days off -cuts sprains & sprains \$5,000 - \$50,000 cost	Major >4 days off broken/fractured bones etc \$50k- \$250k cost	Catastrophic  Death or loss of limb or bodily function >\$250K	<b>Eliminate</b> – eliminated
Almost certain Is expected to occur most times	M-52	H-64	E-76	E-88	E-100	<b>Substitute</b> replaced w
<b>Likely</b> Will probably occur most times	M-44	H-56	H-68	E-80	E-92	<b>Isolate</b> – Ca from the ha
Possible Might occur at some time	L-36	M-48	H-60	E-73	E-84	Engineer –
Unlikely could occur at some time	L-28	L-40	M-53	H-65	E-78	Administra risk by job
Rare May occur in exceptional circumstances	L-20	L-32	M-45	H-57	H-69	<b>PPE</b> – Can v

Hierarchy of control  If yes, provide details of the selected control options in Control Options/Safety Precautions.	Yes	No
<b>Eliminate</b> – Can the process or substance be eliminated completely?		$\overline{\checkmark}$
<b>Substitute</b> – Can the process or substance be replaced with a safer one?		$\overline{\checkmark}$
<b>Isolate</b> – Can the process or person be separated from the hazard/risk?		$\overline{\checkmark}$
Engineer – Can the process be re-designed?		$\overline{\checkmark}$
<b>Administrative</b> – Can we limit the exposure to the risk by job rotation or training?	V	
<b>PPE</b> – Can we use personal protective equipment?	$\checkmark$	

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Describe the recommended control method: Visual monitoring, verbal communications and on-site management by use of visitor sign-in system and safety briefing.

Risk score after control

L-40

### **RECTIFICATION ACTION PLAN**

RECTIFICATION ACTION PLAN						
OHS risk, concern or issue	Risk level before control	Control / Corrective Action	Risk level after control	Responsible Officer	Date to be completed by	Action Verified
Visitors or Council Staff being exposed to COVID-19 during excursions/presentations	H-56	<ul> <li>In compliance with Council's Covid Safety measures approved by CRC WH&amp;S the following requirements will be followed for each school/community group visit/presentation or public engagement activity:</li> <li>Council staff will follow directions specified by QLD Health, CRC Workplace Health &amp; Safety</li> <li>The Rediscovery Centre will be cleaned routinely, including frequently touched surfaces (chairs, handrails, doorknobs, activities).</li> <li>Participant visitor logs will be completed and provided. Presenting staff will sign in at School/Community facilities as required</li> </ul>	L-40	Waste Education Officer/Resource Recovery Coordinator, Resource Recovery	05/09/2023	
Exposure to odours, low level gases at Council Resource Recovery facilities	H-56	<ul> <li>Approved ventilation systems have been installed in the Rediscovery room. Waste Education officer or Tour facilitator are to run air conditioner at least 30 mins prior to any activities all other facilities visited sites are outdoors (or viewed from within chartered buses/vehicles.</li> </ul>	L-40	Waste Education Officer/Resource Recovery Coordinator, Resource Recovery	05/09/2023	

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3. Exposure to recycling & waste materials processes within the Portsmith Resource Recovery facilities that includes, but not limited to: Noise, dust, odour, mobile plant, possible flying debris, high pressure hydraulic fluids, high voltage electricity, stacked bails of product & fire.	within the Portsmith Resource Recovery facilities hat includes, but not limited to: Noise, dust, odour, nobile plant, possible flying debris, high pressure sydraulic fluids, high voltage electricity, stacked bails		Portsmith Resource Recovery facilities  des, but not limited to: Noise, dust, odour, ant, possible flying debris, high pressure  fluids, high voltage electricity, stacked bails  supervision by Waste Education  Officer/facilitator and facility staff for duration of tour.		,			
	E-73	<ul> <li>Participants must exit transport vehicles and move directly to Rediscovery Centre and not be allowed to enter working areas of the Materials Recovery Facility, Portsmith Transfer Station or Buy Back Shop</li> <li>Signed acknowledgement form (Emergency list/roll of all participants including teachers/facilitators) must be presented upon arrival for all groups.</li> </ul>	L-40	Waste Education Officer/Facilitator/ Team Leader Resource Recovery Precinct	05/09/2023			
		<ul> <li>Any damage or incidents during visit mus be reported discussed.</li> <li>In an emergency, under direction of Council staff group will be directed exit the Rediscovery Centre via single exit door &amp; down western/or eastern facing stairs. Participants to depart MRF and gather at designated muster points</li> </ul>	t					
4. Accessing Rediscovery Centre from stairway.	E-73	<ul> <li>Ensure Council staff member is positione at top of stairway &amp; Teacher/tour leader at bottom of stairway to assist visitors if required.</li> <li>Ensure visitors ascending &amp; descending stairs face forward to steps at all times and maintain three points (3) points of contact.</li> </ul>	ST	Waste Education Officer/Facilitator/ Team Leader Resource Recovery Precinct	05/09/2023			

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	5. Accessing the Rediscovery Centre via elevator	E-73	<ul> <li>Ensure elevator and controls are only operated by Council staff member.</li> <li>Council staff member accompanies student/teacher/visitor on the elevator.</li> <li>All passengers must observe the following safety requirements:         <ul> <li>Maximum of 4 Adults (340kgs) at any time (Covid-19 requirement, max 2)</li> <li>Elevator entry and exit doors must be locked after use, before any activities in the Rediscovery Room Commence.</li> <li>Enter and exit elevator safely.</li> <li>Hold belongings firmly.</li> <li>Stand clear of the internal opening.</li> <li>Keep hands, feet, head away from moving surfaces.</li> <li>If there is a fire in the building use the stairs.</li> </ul> </li> </ul>		Waste Education Officer/Facilitator/ Team Leader Resource Recovery Precinct	05/09/2023	
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6.	Viewing Materials Recovery Facility from elevated walkway.		•	Ensure Council staff member always accompanies group and is positioned at beginning of group to assist visitors if required.  Ensure visitors walking along viewing		Waste Education Officer/Facilitator/ Team Leader Resource Recovery Precinct	05/09/2023	
				areas face forward at all times, no running, jumping, climbing at any time.				
	E-7	E-73	•	Except in emergencies, group is to depart the walkway via the Rediscovery Centre stairs (if no fire, elevator can also be used)	ST			
			•	In an emergency, under direction of Council staff group will be directed to exit walkway via western facing stairs/Rediscovery Room Stairs as required. Participants to depart Materials Recovery Facility and gather at designated muster points (or via direction by MRF staff).				
7.	Public perception of facility (poor housekeeping)	H-60	•	Prior to tours carry out a facility cleanout including floor areas, horizontal surfaces of walls & machinery, viewing windows, RDC bins, toilets, walkways and around external perimeter of facility.	ST	Waste Education Officer/Facilitator/ Team Leader Resource Recovery Precinct	05/09/2023	
8.	with plant/ site infrastructure. Participants being struck by Public\Mobile Plant Vehicles in MRF, Portsmith Transfer Station, Advanced Resource Recovery Facility, Buy Back Shop, roadways and carparks areas /adjacent to green waste drop off	ng	•	Council Staff to ensure tour groups remain away from traffic areas, tour participants with children must keep children in full view, not allowing them to leave the group area.		Bus Drivers, Tour Group Leader(s), all drivers of private/commercial vehicles, Buy Back Shop & Portsmith TS staff	05/09/2023	
		1 11 00 1	•	Drivers of commercial or private transportation must follow Council staff instructions/requirements and be mindful of all high vehicle movement volumes at the site. Extra care must be taken when driving around the Resource Recovery facilities.	ST			

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9. Viewing the Resource Recovery Precinct from the Landfill shade shelter.  Continue of the Resource Recovery Precinct from the Landfill shade shelter.	M-45	<ul> <li>Council Staff to Ensure tour groups remain away from any moving traffic, tour participants with children must keep children in full view, not allowing them to leave the group area, viewing of the landfill site to be conducted within the boundary of the shade structure only.</li> </ul>	ST	Waste Education Officer/Facilitator/ Team Leader Resource Recovery Precinct	05/09/2023	
10. Coming into contact with sharp, hot, heavy materials, trip hazards, falling items from shelving at the Buy Back Shop/Transfer Station	E-73	<ul> <li>Council Staff to ensure tour groups (especially children) are informed to 'look with eyes only' at the Buy Back Shop. Handling items only recommended by teachers/group leaders</li> </ul>	ST	Waste Education Officer/ Facilitator/PTS/BBS Leading Hand	05/09/2023	
11. Applicable for community open days only - accessing internal CRC MRF plant working platforms (Waste Sorting Areas) via fixed walkways.		<ul> <li>Ensure all electrical, mechanical &amp; hydraulic systems are shut down, isolated &amp; tagged as per Cairns Regional Councils Procedure #1021088</li> <li>Ensure all participants are given safety briefing.</li> <li>Ensure all participants have enclosed shoes.</li> <li>Ensure Council staff member leads the group at all times.</li> <li>Ensure visitors ascending &amp; descending stairs/walkways. Face forward to steps at all times and maintain three points (3) points of contact.</li> <li>Ensure visitors do not touch any machinery, loose pieces of waste, or wander from tour group at any time.</li> <li>Ensure participants comply with all instructions given by Council staff at all times.</li> <li>Ensure participants maintain social distancing requirements (1.5m apart) where possible.</li> </ul>	ST	Waste Education Officer/Facilitator/ MRF Supervisor	05/09/2023	

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Council Staff/Members of public being exposed to COVID-19 during school/community presentations or public engagement activities	H-56	In compliance with Council's Covid Safety measures approved by CRC WH&S the following requirements will be followed for each school/community group visit/presentation or public engagement activity:	L-40	Waste Education Officer/Facilitator/ Team Leader Resource Recovery Precinct	05/09/2023	
13. Exposure to recycling & waste materials & injury caused by faulty or unchecked equipment/props (wheelie bins, recycled/waste materials, sharp cans/tins & plastic)	M-45	<ul> <li>All equipment in use is pre-checked before each session to ensure functionality.</li> <li>Recycle and Waste material regular rechecking and removal of any sharp or potentially hazardous materials. Routine cleaning of materials able to be cleaned and disposal of unsuitable materials on a rotational basis.</li> <li>Supervision during presentations, activities and discussion by Council staff &amp; Teachers/Facilitators to ensure safe handling of materials</li> </ul>	L20	Waste Education Officer/Facilitator	05/09/2023	

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14. Trips and falls during Recycling Relay team activity.	M-45	<ul> <li>Clear instructions provided to participants on taking part in activity, while remaining safe and being spatially aware of bin &amp; material container positioning</li> <li>Group briefed on acceptable and appropriate behaviour when taking part in the relay activity.</li> <li>Unsafe handling of bins, or inappropriate behaviour during activity will require the activity to cease, or removal of those participants involved.</li> <li>Suitable number of supervising staff based on numbers participating. Waste Education officer and staff to have current first aid certification</li> </ul>	L20	Waste Education Officer/Facilitator	05/09/2023	
15. Injury to Council staff member from moving equipment from Council vehicles to engagement activities (School, Community Group, Shopping Centre). Lifting, carrying, pushing, pulling, holding, moving materials.	E-73	Council staff will follow directions specified by CRC Workplace Health & Safety procedures.	L-20	Waste Education Officer/Facilitator	05/09/2023	

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Person Authorising the Rectification.		Authorisation Levels.					
• Name:		Major Expenditure & Training: - Team leader and Coordinator / Manager.					
Signature:		Medium Expenditure: - Team leader & consultation with Coordinator / Manager.					
Payroll Number:		Minor Expenditure: - Site Supervisor & consultation with Team leader.					
Person who compiled this Risk Assessment Note Pad	,						
Name: Scott Paterson S Vaste Education Officer	Signature	Africa	Date: 05/09/2023				
Authorised by Manager Resource Recovery							
Name: Steve Cosatto S Executive Manager Resource Recovery	Signature	$\mathcal{A}$	Date: 05/09/2023				

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