



APPLICATION FOR THE STATE GOVERNMENT SUBSIDY/COUNCIL PENSIONER CONCESSION

Property and Contact Details

| | | |
|--|-------------|----------------|
| Property Address: | | Assessment No: |
| Postal Address: | | |
| Home Phone: | Work Phone: | Mobile: |
| Email: | | |
| <p>Council will update your contact details with the above information. To register for notices via email or change your registered email address, please visit our website Rates & Water Usage Notices via Email</p> | | |

Details of ALL Applicants (ie Registered Owners or Life Tenants)

| | | |
|---------------|---------------------|---------------------------|
| 1. Surname | Given Name/s | Relationship to Co-owners |
| | | |
| Date of Birth | Pension Card Number | Card Start Date |
| | | |

| | | |
|---------------|---------------------|---------------------------|
| 2. Surname | Given Name/s | Relationship to Co-owners |
| | | |
| Date of Birth | Pension Card Number | Card Start Date |
| | | |

| | | |
|---------------|---------------------|---------------------------|
| 3. Surname | Given Name/s | Relationship to Co-owners |
| | | |
| Date of Birth | Pension Card Number | Card Start Date |
| | | |

Council requires a copy/image of each applicant's pension card (see Notes to Applicants, Point 3 for eligible cards). If you are a Life Tenant applicant, please provide a copy of the property owner's death certificate and a copy of a valid Will, or a Family/Supreme Court order.

General Details

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| Do all applicant/s permanently reside on the above property? Yes <input type="checkbox"/> * No <input type="checkbox"/> |
| <i>*If No, please state the reason:</i> |
| Date you resided on the above property: |
| Have you previously received a subsidy/concession on any other property within the Cairns Regional Council? * Yes <input type="checkbox"/> No <input type="checkbox"/> |
| <i>*If Yes, please state the most recent address:</i> |

Notes for Applicants

1. The Council Pensioner Concession will only apply if all owners meet the eligibility requirements.
2. The applicant/s must be the registered owner/s or life tenant (either solely or jointly) of the property within the boundaries of Cairns Regional Council which is his/her principal place of residence. The State Government Subsidy/Council Pensioner Concession is not applicable on vacant or leasehold land, or rental properties.
3. The applicant/s must be the primary holder of a valid **Queensland 'Pensioner Concession Card'** issued by Centrelink, or the Department of Veterans' Affairs, or a **Queensland 'Repatriation Health Card – For All Conditions' (Gold Card)** issued by the Department of Veterans' Affairs. For card examples, please visit www.qld.gov.au/community/cost-of-living-support/rates-subsidy/index.html
4. The State Government Subsidy/Council Pensioner Concession will commence from the date the application is received by Council and will not be applied retrospectively. If an application is received after 31 May or 30 November, the State Government Subsidy/Council Pensioner Concession will commence from the start of the next rating period, 1 July or 1 January.
5. Any rate notice issued prior to the date the application is received, must be paid by the due date for payment (as indicated on such notice) to prevent interest charges being incurred.
6. For full eligibility conditions, please refer to Council's [Pensioner Concession Policy](#) on our website.
7. If you require assistance completing this form, please call Customer Service on 1300 692 247. The completed form and a copy/image of both sides of the applicant/s pension card/s can be emailed to rates@cairns.qld.gov.au

Declaration of Applicant/s

I/We sincerely declare that the information provided on this form is accurate and I/we will notify Cairns Regional Council immediately of any change in my/our circumstances that may affect my/our eligibility for the Pensioner Rate Subsidy/Concession.

Consent for Customer Confirmation

I/We authorise:

- the Cairns Regional Council to use Centrelink Confirmation eServices to perform a Centrelink/DVA enquiry of my Centrelink or Department of Veterans' Affairs customer details and concession card status to enable the business to determine if I qualify for a concession, rebate or service.
- the Australian Government Department of Human Services (the department) to provide the results of that enquiry to Cairns Regional Council.

I/We understand that:

- the department will disclose personal information to Cairns Regional Council including my name, address, concession card type and status to confirm my eligibility for the Pensioner Rate Subsidy/Concession.
- this consent, once signed, remains valid while I am a customer of Cairns Regional Council unless I withdraw it by contacting the Cairns Regional Council or the department.
- I can get proof of my circumstances/details from the department and provide it to Cairns Regional Council so my eligibility for the Pensioner Rate Subsidy/Concession can be determined.
- if I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the Pensioner Rate Subsidy/Concession provided by Cairns Regional Council.

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|----|-------|------------|-------|
| 1. | Name: | Signature: | Date: |
| 2. | Name: | Signature: | Date: |
| 3. | Name: | Signature: | Date: |

Cairns Regional Council – Information Privacy Statement

Your personal information has been collected for the purpose of assessing your application for the Pensioner Rate Subsidy/Concession. The collection of your information is authorised under the Local Government Act 2009. You are providing personal information which will be used for the purpose of delivering services and carrying out Council business. Your personal information is handled in accordance with the Information Privacy Act 2009 and will be accessed by persons who have been authorised to do so. Your information will not be given to any other person or agency unless you have given Council permission to or the disclosure is required by law.