

Ticketlink

Description of Fee, Charge, Penalty plus conditions	Unit	2023/24 Rate Including GST (\$)	GST Component
Ticketing			
Inside Booking Fee			
Unallocated Seating	per ticket	2.20	0.20
Allocated Seating	per ticket	3.60	0.33
Free Admission/Marketing Giveaway Ticket Unallocated Seating	per ticket	4.20	0.38
Free Admission/Marketing Giveaway Ticket Allocated Seating	per ticket	5.60	0.51
Cancellation Fee (Inside Booking Fee)			
Unallocated Seating	per ticket	2.20	0.20
Allocated Seating	per ticket	3.60	0.33
<i>Note: Cancellation Fee is in addition to Ticket Commission.</i>			
Complimentary Ticket Fee (Promoter/Companion tickets - Non-public sales)			
Individual Issue	per ticket	2.20	0.20
Bulk Issue 20 and over per transaction (Promoter guest tickets, Local, Not for Profit, Community, Schools)	per ticket	1.80	0.16
Service Charges			
Performance Creation Fee: 1st Performance	per performance	77.50	7.05
Performance Creation Fee: 2nd & subsequent performances	per performance	39.30	3.57
Performance Alteration Fee	per hour	77.50	7.05
Exchange Fee	per ticket	2.50	0.23
Refund Fee\$0.01 - \$10.00	per ticket	2.50	0.23
Printing of 1 - 300 tickets for distribution at another venue	per ticket	1.20	0.11
Printing of 301 - 600 tickets for distribution at another venue	per ticket	0.90	0.08
Printing of 601 and more tickets for distribution at another venue	per ticket	0.70	0.06
<i>Note: Plus Performance Creation Fees.</i>			
Reprint of tickets	per ticket	1.20	0.11
Email distribution to targeted email list	per campaign	340.50	30.95
Poster Distribution: Venue details supplied	per poster	2.00	0.18
Poster Distribution: Venue details required to be attached	per poster	2.30	0.21
Booking Fee - Internet, Phone, Over the Counter (Outside Fee)	per ticket	5% (capped at \$2)	10%
Ticket Scanners (Non-Council Venues) - first 24 hour period	per scanner	55.70	5.06
Ticket Scanners (Non-Council Venues) - subsequent 24 hour periods	per scanner	16.70	1.52
Staff Costs - Ordinary Hours			
Ordinary Hours			
Ticket Link: Ticket Sellers for performances	per hour	56.10	5.10
<i>Note: Minimum call for all PERFORMANCE staff is three hours.</i>			
Penalty Rates			
<i>Note: Penalties apply for shifts greater than 10 hours, missed meal break and less than 10 hour break between shifts and all work after midnight and prior to 6.00 am.</i>			
Administration Charges			
Miscellaneous costs incurred on behalf of Hirers	POA	Cost plus 10%	10%