

Finance and Customer Service

Description of Fee, Charge, Penalty plus conditions	Unit	2019/20 Rate Including GST (\$)	GST component
Finance			
Rates			
Search Fees: Counter Search	per property	17.20	-
Search Fees: Rates Search	per property	88.50	-
Water Billing			
Water Meter: Settlement Read - Up to 24 hours from date of receipt	per property	68.10	-
Water Meter: Settlement Read - Up to 5 working days from date of receipt	per property	41.60	-
Late Fee for Monthly Reading of Standpipes (Max 5 days)	per day	24.40	-
Hire of metered standpipe - LONG TERM (more than 7 days)	per day	1.90	-
Hire of metered standpipe - SHORT TERM (per week or part there of - max 4 weeks)	per week	100.00	-
<i>Note: includes 50kL of water usage, excess will be charged at the commercial rate.</i>			
Records			
Right to Information (RTI)			
Applications			
Personal Application	per application	FREE	-
Non-personal application	per application	50.80	-
Application Research (Minimum charge applies after 5 hours research)	per hour	30.80	-
Application Research/Supervision of applicant(s) review (Minimum 5 hours work prior to charging)	each 15 mins	7.85	-
Documents			
Copies A4 page	per page	0.25	-
Copies Black and White A3 or larger page	per page	0.50	-
Colour Photos (reproduction of scanned image)	per page	per IS colour plot fees	-
Black & White Photos (reproduction of scanned image)	per page	0.42	-
Cairns Libraries			
Photocopying and Printing (Self Service)	per page	0.20	0.02
<i>Note: Applicable to the Libraries who have self service machines</i>			
Replacement Library Materials	per item	as assessed	-
Strategic Infrastructure Planning			
Searches and Reports			
Flood Search	per property	154.50	-
Flood Studies - CBD & Environs	each	154.50	-
Drainage Management Plans	per report	154.50	-
Traffic Data	per site	154.50	-
Cairns Works			
Bonds / Deposits			
Security bond - residents	per booking	150.00	-
<i>Note: Upon forfeiture of bond this amount will be treated as GST inclusive.</i>			
Security Bond - if heavy machinery is used. Dependent upon the completion by Council of a Risk Assessment of each booking, the security bond may increase.	per booking	300.00	-
<i>Note: Upon forfeiture of bond this amount will be treated as GST inclusive.</i>			
Security Bond - commercial operators	per booking	1,000.00	-
<i>Note: Upon forfeiture of bond this amount will be treated as GST inclusive.</i>			
Botanic Gardens Visitor Centre			
Audio Tour	per tour	11.10	1.01
Guided walks groups by appointment max 25 people (1hr)	per walk	80.90	7.35