

Metered Standpipes Conditions of Hire & Use

Introduction

Cairns Regional Council is committed to protecting the environment and reducing water consumption.

Metered standpipes hired from Cairns Regional Council must only be used in the Cairns region (Bramston Beach – Palm Cove) to obtain water directly from hydrants on Council mains for activities such as roadwork, water carting and concrete sawing.

Drawing of water from Council's reticulation system other than by a Council owned metered standpipe is not permitted. Fire Brigade and Emergency Services are exempt.

Metered standpipes will be owned by and remain the property of Cairns Regional Council.

Intended Use

The treated water product for the Copperlode, Behana and Rural Intakes (southern) is intended for the highest use i.e. uses requiring potable quality and intended for the general population. The water is not intended to be used for special industrial, commercial or other uses, such as aquaculture, pharmaceuticals, medical uses and other uses that need water of different quality from potable water.

There are people (such as the old, young, pregnant or immunocompromised) who are advised to provide additional point-of-use treatment before drinking the water based on specific medical advice as such patients are not necessarily the intended users.

Council takes no responsibility for the quality of water after it has left the Council reticulation system. Domestic delivery vessels supplying clients with water for drinking purposes must have a current registered health inspection certificate from Council.

If the following conditions of use are not adhered to a maximum penalty of 50 penalty units may be imposed under Local Law No. 14 (Town Water) 2016.

Under S195 *Water Supply (Safety and Reliability) Act 2008*, Council will impose on the spot fines for unlawful taking of water.

Hire Terms Definitions

Hire term is assessed based on intended use and status of hirer as prescribe below.

Short Term - Non-Trade Account Holder

A hirer that does not hold an approved trade account with Cairns Regional Council, with intended use less than 50kls within a 7days hire period.

Any hirer that intends to hire in excess of the above short term parameters are required to arrange a trade account before proceeding. Please allow 3 days for approval of a standpipe credit trade account application, prior to hire. For full details and forms please refer to website www.cairns.qld.gov.au

Long Term - Trade Account Holder

ALL approved trade account holders. Hirer is to record current trade account number on Metered Standpipe Hire Agreement form upon application for hire.

Hiring a Standpipe

The "Hirer" is any person, including its employees and agents, who request to hire a standpipe from Cairns Regional Council (the Owner).

For information on how to hire a standpipe, please refer to: <https://www.cairns.qld.gov.au/water-waste-roads/water-supply-and-use/water-use-and-restrictions>

Charges

Fees stated are for the 2023-2024 financial year and are subject to review each financial year.

Short Term - Non-Trade Account Holder

Maximum of 7 days (Non –Trade Account Holder e.g., filling swimming pools, etc.)

- Fee - \$109.20 includes water usage up to 50Kls.
- Water Usage in excess of 50Kls will be charged @ \$1.64 per kilolitre.

If standpipe not returned by the due date, or nearest business day if return date falls on a public holiday, additional charges will apply up to a maximum of \$400.00:

- \$109.20 per week or part thereof.
- Water Usage in excess of 50Kls will be charged @ \$1.64 per kilolitre.

Failure to return the standpipe within a maximum four-week period will result in confiscation of the hired standpipe, recovery of charges and refusal of further hire.

Long Term - Trade Account Holder

Hirers must have a current trade account with Cairns Regional Council.

8 or more days (e.g. Water Trucks, Property Developers, etc.)

- Hire rate - \$2.10 per day
- Water Usage Charge - \$1.64 per kilolitre
- Late monthly read (Inc. of GST) - \$26.70 for each day overdue, up to a maximum of 5 days.

The hirer will be required to complete a self-read form monthly and the information returned to Cairns Regional Council before due date, for billing purposes. Failure to do this may result in the issuing of late fees.

Long-term hire is on a maximum six monthly basis. The standpipe must be returned every six months for inspection, meter reading and maintenance. You will be notified in writing of your obligations.

If a standpipe is still required after this six-month period, it will be replaced upon completion of a new hire agreement.

Failure to return the standpipe may result in confiscation of the hired standpipe and closure of trade account.

Using Your Standpipe

The incorrect use of a standpipe can damage the standpipe, the hydrant, our mains, and contaminate the water supply. If you require further information on correct operation of a standpipe, please contact Cairns Regional Council, Water Operations Unit on (07) 4058 9500.

The standpipe is not transferable to any other party and is the responsibility of the nominated approved standpipe hirer.

Repairs/ Lost / Stolen

Any damaged or faulty metered standpipe must be reported to Cairns Regional Council within 24 hours. The hirer is responsible for the cost of repairs or replacement if a standpipe is returned damaged or destroyed.

If a standpipe is lost or stolen it must be reported to the police and a reference number obtained and advised to Cairns Regional Council within 24 hours. The hirer will be responsible for the cost of a replacement standpipe.

Failure to Comply

Failure to comply with any of the above conditions, including non-payment of standpipe fees and charges due, will result in the hire agreement for the use of the standpipe being withdrawn and action taken for the recovery of the standpipe.

Enquiries

Enquiries relating to the standpipe hire, issuing and reading should be directed to Water Billing on telephone (07) 4044 3956.

Enquiries relating to locations of approved filling hydrants should be directed to Cairns Regional Council, Water Operations (07) 4058 9500.

Report all main hydrant faults, repairs or leaking mains by logging details via MyCairns App or calling Customer Service Centre 1300 69 22 47.