

ORDINARY COMMITTEE 23 NOVEMBER 2011	13
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MULTICULTURAL ADVISORY GROUP MINUTES

Hala Kattab: 1/3/22-21 #3392922

RECOMMENDATION:

That Council notes the minutes of the Multicultural Advisory Group meetings held on 5 July, 2 August and 6 September 2011.

INTRODUCTION:

This report provides minutes of meetings of the Multicultural Advisory Group.

BACKGROUND:

The Local Area Multicultural Partnership (LAMP) initiative is a partnership between the Queensland Government and local government to support local government to integrate the principles and practices of multiculturalism throughout their organisations and promote positive intercultural relations in their local region.

The Multicultural Advisory Group was created in 2000 to facilitate the delivery of the LAMP agreement by developing partnerships between the Cairns Regional Council and communities from non english speaking backgrounds.

COMMENT:

Objectives:

The Multicultural Advisory Group was created to achieve the following objectives:

1. To provide guidance and support towards developing a partnership with Cairns Regional Council to understand and respond to issues affecting people from different cultural and language backgrounds who are living in the Cairns Local Government region.
2. To work in partnership with Cairns Regional Council and the community to:
 - a. Increase the understanding of issues affecting people from diverse cultural and language backgrounds.
 - b. Provide guidance and support in responding to those issues.

- c. Increase the appreciation of our community's cultural diversity and recognise the value of the contributions that all communities can make.
- d. Encourage and assist people from diverse cultural and language backgrounds to use Cairns Regional Council services that can help them.
- e. Assist Council staff that provide those services, to become more accessible and to communicate more clearly with those customers.
- f. Promote fairness, harmony and participation through the practice of positive Community Relations that will benefit all people.

No specific issues have been identified for specific determination by Council.

CONSIDERATIONS:

Corporate and Operational Plans:

Goal 2: Building Vibrant Community

- 2.2 Improve the quality and opportunities for use of public space across the region.
- 2.4 Provide enhanced arts and cultural activities that add value to the life of residents and visitors alike.
- 2.6 Improve the capacity and wellbeing of valued areas of the community that traditionally have difficulty being heard.

Statutory:

Queensland Anti Discrimination Act 1991

Policy:

- Queensland Multicultural Policy 2004
- Cairns Region Cultural Diversity Policy :
A Unique-Changing-productive-vibrant-People
- Multicultural Action Plan 2009 – 2013
- The People of Australia: Australia's Multicultural Policy

CONCLUSION:

That Council notes the Minutes of the Multicultural Advisory Group Meetings of 5 July, 2 August, & 6 September 2011.

ATTACHMENTS:

Attachment A: Multicultural Advisory Group Minutes for 5 July, 2 August, & 6 September, 2011 - # 2157612 v23,24, & 26

Hala Kattab
Multicultural Planning and Development Officer

Laree Verra
Team Leader - Community Development

Alice Heather
Manager - Sport, Recreation & Community Development

Ian Lowth
General Manager - Community Sport & Cultural Services

Attachment A: Multicultural Advisory Group Minutes 5 July 2011

LIVE-#2157612-v23-MAG_MINUTES_OF_MEETINGS____Multicultural_Advisory_Group_(MAG)_meetings

		Meeting Minutes		
Date	5 July 2011	Start Time - 4:00pm	Finish Time - 6:00pm	Location : CRC Committee Room
Meeting Purpose	Multicultural Advisory Group			
Attendees	Hala Kattab, Cr Margaret Cochrane, , Hada Tuguyoshi, John Caimotto, , Renata Bochenek, Maria Starr, Natasha Brown, Isobel Cooper, Diane Forsyth, Olive Tau Davis, Keiko Berry, Beulah O'Connell			
Apologies	Mary Low, Barry Duncan Nabil Beydoun, Judith Grieves, Leva Rae, Sadiar Thomas, Kay Holmes, Avtar Sodhi, Ramlah Staines, Arthur Po, Vang Yee Chang Mr & Mrs Jean-Louis, Quentin Riley Suleiman Forna, Stephanie Ayers-Briton, Masumi Morimoto, Aurora Foster, Prahlad Dahal			
Guests	Nikki Young, Suzanne Gibson – Cairns Museum, Richard Coulson, Damien Ingram, Linda Cardew			
Actions and Agreements				

No	What	Who	When	Completed
1.	Introduction & Welcome Corrections to April minutes: Japanese Community; 13,000 not 30,000 people	Margaret Cochrane		
2.	Soccer friendship games – Proposed peace week event: Presentation, Seven teams identified, 1 female teams, looking for addition female team to open the curtain of the festival Those interested contact: Nikki Young , Tel: 40443236 Action: Provide Keiko Berry & Olive Tao Davis with a form for proposed participation Redlynch proposed as a venue for the event, Discuss sponsorship.	Nikki Young Hala		Closed Closed
3.	Growing you stories – Proposed peace week event: Presentation Action: Interested communities to participate contact Susanne Gibson Tel: (07) 4051-5592	Suzann Gibson		Closed
4.	Expression of interest and interactions with Polish & Sikh community. Update on the progress of the Cairns Entertainment Precinct Project. <i>Issues raised and canvassed at the January 18, meeting by multicultural users and have</i>	Linda Cardew & Architects		

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No	What	Who	When	Completed
	<p><i>been incorporated in the design brief was:</i></p> <ul style="list-style-type: none"> • The need for small community rooms and spaces • Provision of a venue for up to 120 people • The need to include the provision of food and kitchen/catering facilities and recognition that food is an important component of multicultural celebration and performance • The frequency of use of kitchen/catering facilities and the functionality required • The need to access community meeting space, and the shortcomings and benefits of space already existing elsewhere in the region • The need for storage facilities for multicultural costumes and musical instruments • The need for practice rooms that can double as teaching space and rehearsal space • The ability for all communities to come together for performances • The ways in which the Entertainment Precinct can support other existing community spaces <ul style="list-style-type: none"> • 260 sqm the size of the industrial kitchen. Broadcasting capabilities to facilitate online and cross region interactions. • Further community consultations will be held on July 12, in the Civic Reception room at Council Chambers on Spence Street at 3-5pm and again at 6-8pm. CA-Cox Rayner Architects will attend and provide information on the more detailed designs including the rationale behind them, and community members will again be invited to provide comments as the concepts near completion. <p>After the July consultations there will be an exhibition period for the two concept designs. The information will also be presented to the State Government in August with a full evaluation of each option from a technical, operational and cost perspective. In December a full Business Case will be presented to the State Government to support Council's formal application for funding.</p> <p>5. Round the Table:</p> <p>Isobel: Is interested in engaging and building partnerships to delivers sports activities for the seniors. She is started her work with Department of communities to deliver seniors strategy. Interested partners wishing to organise activities for the seniors can contact Isobel Cooper, Department of communities Tel: 40365394, E-mail: Isobel.cooper@communities.qld.gov.au</p> <p>Action: Circulate Isobel contact details to the committee</p>	<p>Isobel Cooper</p> <p>Hala</p>		<p>Closed</p> <p>Closed</p>

LIVE-#2157612-v23-MAG_MINUTES_OF_MEETINGS____Multicultural_Advisory_Group_(MAG)_meetings

No	What	Who	When	Completed
	Isobel is interested to join Peace week planning committee Action: Add Isobel to Peace Week Planning group mailing list.	Hala		Closed
	Sri Lankan Community: <i>currently representing Sri Lankan Community, working with LAMP to bring Sri Lankan Community in a group, to identify their needs and respond to queries regarding community dynamics and size raised by State Government Brisbane.</i>	Roshan		Information
	CARMA & PNG: <ul style="list-style-type: none"> CARMA is using Cairns West Community Centre as a base for CARMA. Thanks to Saga Selsby – Neighborhood Liaison officer for accommodating the request. Created partnership with PNG Art and activity. Tropical Wave festival on 17 August 2011 	Olive		Information
	Police Liaison Unit – Queensland Police: Providing Driving awareness to CALD community. For those community interested in running such training contact: Keiko Berry, Police Liaison, Tel: (07) 4040-4900, E-mail: Berry.Keiko@police.qld.gov.au	Keiko		Information
	PNG Association: Planning for PNG Independence day activities.	Beulah		Information
	Centrelink: <ul style="list-style-type: none"> Centrelink is joined under the Department of Human Services. John's new e-mail address is: john.jp.caimotto@humanservices.gov.au Social security agreement between Australia and the Czech Republic. 	John Caimotto		Information
Meeting closed at 5:45PM				
Next Meeting Tuesday 2 August 4PM - Cairns Regional Council Committee Room – 3rd Floor				

LIVE-#2157612-v24-MAG_Minutes_of_Meeting_Meeting__Multicultural_Advisory_Group_(MAG)_meetings

No	What	Who	When	Completed
	<p>Issues Raised:</p> <ol style="list-style-type: none"> 1. What is working well: No Comments <ul style="list-style-type: none"> • How is the Queensland health running with new Multicultural Policy in their planning process. 2. Frustrations: <ul style="list-style-type: none"> • Temporary accommodation for patients to be considered for patients not accompanied by a Carers. Consideration in the planning phase for new facilities. • Services for PNG Patients & Visa's: Provide clarity and develop understanding of Visa process. Providing information to High Commission in PNG to provide clear visa information. • Interpretation Services: Community members are not getting easy access to become qualified interpreters. Native speakers interpreters can provide value in assisting community members use health services. • How can improve the connection between health services, and NATI, to build partnership and provide complimentary training courses to increase number of interpreters. • Restrictions in the selection is due to interpreters failure translating correctly caused the provision of incorrect information. It is important to have credible and capable interpreters. • Japanese community overcome interpreters issues, by using private interpreters. Charges covered by Japanese health insurance companies. • Same for Language students, school provide translated information to students, and advice on service availability. • Information overload with settlement services information, tends to be forgotten. Propose to integrate awareness information in the training program provided by TAFE. Support services mental health Services to humanitarian entrance. • Aged Care support, provided for European at St. Johns, but for other to provide more cultural appropriate services. Employ health workers from a 	<p>Olive Tao-Davies</p> <p>Judith Grieves</p> <p>Olive</p> <p>Prahlad Dahal</p> <p>Olive</p> <p>Rachel Wicks</p> <p>Hada Tuguyoshi</p> <p>Dolly Delrosario</p> <p>Prahlad Dahal</p> <p>Olive Tao-Davies</p>		Information

LIVE-#2157612-v24-MAG_Minutes_of_Meeting_Meeting__Multicultural_Advisory_Group_(MAG)_meetings

No	What	Who	When	Completed
	<p>non English speaking background to facilitate communication with patients, such is available for Indigenous, but not enough knowledge of Multicultural.</p> <ul style="list-style-type: none"> To link up with Brisbane, and learn from their experience, consultation run in 2009. Contact Marina Chin for her feedback. <p>Action: Hala Provide Marcela's contacts to Louise.</p> <ul style="list-style-type: none"> Provide workers with cultural awareness. For example an Indian female prefers to be treated by female nurse and not by a male nurse. To provide the system that informs workers with patients' preferences, and educate staff on cultural sensitivity. Same applies for Arab women, and all the Asian Cultures. 99% of health workers have no understanding of such issues. Could be built in admission process, To be build in staff induction programs, and staff performance. African community very private and confidential, would not express themselves for any person or to an interpreter from their own cultural background. Preferences using interpreter from a different cultural background or using telephone interpreting services. Patients should be given the choice of an interpreter from outside their community. Provide information and understanding of the difference between Medicare Card, and private health card, in different languages. Health services should be provided close to home, patients should not require to travel to receive medical treatment. Need more beds, more services, In Townsville are getting everything, while in Cairns just started. Four hours drive to Townsville, such services should be allocated in Cairns. 	<p>Mary Willington</p> <p>Hala</p> <p>Avtar Sodhi</p> <p>Cr. Cochran</p> <p>Sadiar Thomas</p> <p>Anastasia</p> <p>Olive Tao-Davis</p> <p>Judith Grieves –</p>		<p>Information</p> <p>Closed</p>

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No	What	Who	When	Completed
	<ul style="list-style-type: none"> • Access to services to everyone, is a priority for Queensland health. • Community surveys available on the internet to share with your communities and any one you meet who interesting in providing feedback: Community members are encourage to complete electronic feedback from available on the above website. • www.health.qld.gov.au/cairns-hinterland/html/health-service-plan.asp. • Participants may provide more feedback by copying Hala, who will communicate it with qld health. Louise contacts are: Louise Ford, Tel: (07) 4226-8225, E-Mail: Louise_Ford@health.qld.gov.au 	Louise ALL Louise		
4.	Minutes of previous Meeting.	Hala		Information
5.	Briefing on Peace Week & A- Bomb exhibition. Round the Table: Cairns & Regional Multicultural Association “CARMA”: Tropical Wave Festival Festival run by volunteers. Usually six food stalls, arts and craft stalls to show case community products, children workshops and craft demonstration. 10 food stalls confirmed out of 16, 8 arts and craft stalls. 15 Performing groups confirmed. Festival timing 10 am – 10 pm. SBS radio participate to broadcast from the festival, raising awareness on digital switch off in December. Community performances starts at 11:30 until 5:00pm. Finale concert is the Zenith Reggae 5pm – 10 pm Additional security is needed, olive will approach to police to discuss. A possibility that a citizenship ceremony will be incorporated in the festival. Partnership with PNG Office of tourism Arts and Culture, who will visit cairns to promote tourism to cairns and also to hop across to PNG. A Sydney company, Offering a donation to promote anti smoking in Multicultural communities. Spaces are still available for food stalls (Tropical Wave) organizing for food handling workshops thought CRC public health department Wednesday 17 August. For food stalls there are charges for hiring stalls and marquees cost 300 dollars for CARMA financial members, 350 for non CARMA members.	Olive Tao-Davies &		Information Information


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No	What	Who	When	Completed
	Food stalls pays for themselves, but need to provide wash station, and electrician, 80 KVA generator, cold room, not covered in the \$300. Community stalls \$100 arts and craft, \$60 for financial members.	Judith Grieves.		Information
	<ul style="list-style-type: none"> Heard that CRC is stopping sports activities (health activities) yoga, Pilates, Zumba, walking, on the esplanade. It provide so much value to the community, council should reconsider this decision. 	Avtar Sodhi		Question
	Comment: Council will only stop activities with low or no community turn-up.	Cr. Cochrane		
	PNG Group: The group don't interfere with health services, they only offer meet and feed PNG patients, drive back to the airport following the completion of the treatment.	Beulah PNG:		Information
	Pacific Communities Council: Getting ready for pacific community festival, 24 September final peace week celebrations, looking for financial support.	Arthur Poa		Information
	Centrelink : Updated guide to government payments being distributed.	John Caimotto		Information
	Question raised by Avtar: Why don't Centrelink use the 1800 number instead of 13000 that charges callers. (Need answer)	Avtar Sodhi		Information
	Lifeline: Lifeline is covering not only Indegenous but also multicultural communities in gambling education. Lifeline is changing their name service name to become: Uniting care communities. Awareness booklet will be targeting Asian women. Would like to emphasize to promote the concerns over online banking.	Olive Tao Davies		Information
	Philippines Community: Mila still waiting for the approval for cairns CCA for the car park plans.	Dolly Delrosario		Information
	Bhutanese Community: Friendly sports, need support in finding T-Shirts for the games	Krishna Bhattanai		Information

Multicultural Advisory Group Minutes – 6 September 2011

LIVE-#2157612-v26-MAG_MINUTES_OF_MEETINGS_____Multicultural_Advisory_Group_(MAG)_meetings

	
Meeting Minutes	
Date	6 September 2011 Start Time - 4:00pm Finish Time - 5:30pm Location : CRC Committee Room
Meeting Purpose	Multicultural Advisory Group
Attendees	Saga Selsby (CRC), Cr Margaret Cochrane (Chair), Maria Starr (Polish Community), Renat Bochenek (Polish Community), Kay Holmes (Japanese Consulate), Arthur Poa (PCC), Quentin Riley (Buddhist & PNG), John Caimotto (Centrelink), Suri Moore (Indonesian Community), Melissa Kulan (CMSS), Judy Grieves (CARMA), Trudy Meertens (Cairns Dutch Club), Pitsch Leiser (CMSS), Mary H Wellington (ECCQ), Clare Johnson (DIAC), Mary Lou (CADCAI), Isobel Cooper (Dept. of Communities) Masumi Morimoto (Japanses Community),
Apologies	Mary Low (Chinese Community), Nabil Beydoun (Lebanese & Middle East), Leva Rae (MSS), Ramlah Staines (Indonesian Community), Stephanie Ayers-Briton (Red Cross), Aurora Foster (MSS), Keiko Berry (QP Liaison Officer), Avtar Sodhi (Punjabi & Sikh community), Beulah Oconel (PNG Wantoks), Aquilar Luki (Niuean Community), Dolly Delrosario (Philippine community), Mark Elliott (QPS - Releiving Howard Pratt), Laura Lea (QPS), Barry Duncan (Dept of Immigration), Nethra, Krishna (bhutanes), Sadiar Thomas (ADCQ), Rachael Wicks (MSS), Linda Kirchner (CRC, Krishna Bhattanai, Netha Bhattarai (Bhutanese Community), Prahlad Dahal (Bhutanese Community), Rachel Wicks (CMSS), Suleiman Foma (African community),
Guests	
Actions and Agreements	

No	What	Who	When	Completed
1.	Introduction & Welcome,	Margaret Cochrane Participants		Closed
2.	<ul style="list-style-type: none"> Principal Consultant – Richard Olearczyk presentation on Community Directory. www.CairnsCommunityDirectory.org.au This is an online directory and has been tailored to fit in with Cairns Regional Council. 3 year service that maintains the Community directory. Info Exchange – take the information you enter on the net, ring the organisation to	Richard		Closed

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No	What	Who	When	Completed
3.	<p>ensure the information is true and correct and then it will get entered on to the Online Community Directory.</p> <ul style="list-style-type: none"> • Moving of the minutes – John Caimotto • Second - suggested we correct mistakes first before minute are accepted 	Saga/Hala	Next meeting	Open
4.	<p>Round the table discussion.</p> <p>1 minutes Silence was given for the Pacific Community due to horrific incident in Brisbane.</p> <ul style="list-style-type: none"> • New Manager for Dept of Immigration Introduction to MAG would happy to connect with the group and come along to the meetings. • Indonesian Celebration – 6:30pm, Crosswell Hall Cairns High, \$30 per ticket inc food. • 16th September PNG Independence Day – Tank 3 • Deutsch Club – Deutsch vice Ambassador coming to Cairns as 2 Deutsch men are raising awareness and funds for Cancer so finish line will be at Fogarty Park after a 100 day ride around Australia. • CARMA – needing assistance and sponsorship with the Tropical Wave Festival as they completed an inkind assistance form and believe that it was lost with in the council system. Only a cover letter was received by the Inkind grants officer. • Japanese Consulate – 18 September Sunday @ Edgehill State School 1-5pm admission is free. 	<p>Clare Johnson</p> <p>Suri Moore</p> <p>Trudy Meertens</p> <p>Judy Grieves</p> <p>Kay Holmes</p>		

LIVE-#2157612-v26-MAG_MINUTES_OF_MEETINGS____Multicultural_Advisory_Group_(MAG)_meetings

No	What	Who	When	Completed
5.	Peace Week <ul style="list-style-type: none"> • Program discussed and some changes needed. Suggestions of European photos for the poster and brochure.			
Meeting closed at 5:30PM Next Meeting Tuesday 4 October 2011 4PM - Cairns Regional Council Committee Room – 3 rd Floor				